

May 13, 2020

Dear Business Partners,

We would like to follow up on our communication relevant to the data security incident that PeroxyChem recently experienced. As previously stated one of our top priorities is to keep you informed and provide you with maximum transparency.

As you are aware, during the last week in April, a data security incident involving our internal system was discovered. Our IT team, supplemented by leading cyber forensic and defense firms, took immediate steps to contain the incident. Further, we believe that this attack has not impacted any customer IT environments. Law enforcement has also been notified.

At this time, our experts are restoring PeroxyChem's IT environment. Please note that the production at PeroxyChem's plants was at no point impacted by the incident and continues to operate normally. In addition, we have deployed business continuity processes to ensure that we can continue to fulfill our customers' orders. Also, our teams were able to maintain almost all of our business processes throughout the entire incident.

We are pleased to report that we were able to bring our SAP system back online last week. Please note that we may need to conduct some additional system checks before returning to full functionalities of SAP and our standard IT-based billing and payment functions.

We expect that our IT expert team will be able to resolve any remaining issues within the coming weeks. In the interim, we thank you in advance for your patience and cooperation as we have still restricted any access to the PXC network from the internet or vice versa. Nevertheless, we believe that we can bring these systems back to full functionality in the upcoming weeks.

While the investigation into the incident remains ongoing, we want to alert you to the probability that the threat actor has gained unauthorized access and exfiltrated sensitive data including accounts payable/receivable data and business information. Some of this data has also been partially published by the Maze group threat actors. Therefore, we reiterate our recommendation that you continue to remain vigilant in order to detect any suspicious activity, prevent false invoicing and wire transfers or other fraudulent behavior especially in your accounts payable/receivable departments.

Also, please be extremely cautious when receiving emails or text messages, especially those that contain suspicious attachments or links, from PeroxyChem accounts or others that you do not expect or recognize. If you have any doubts, please directly confirm the legitimacy of the email or text with your regular commercial contact at PeroxyChem. Do not use the contact information in the suspicious email or text but rather an independent source to verify.

Should anyone offer specific packages or samples of data to your company, please inform us immediately. Please be aware that any file that is received could be infected with malicious malware.

We apologize for any inconvenience this incident may have caused and want to thank you again for your support as we undertake our investigation and work to restore your trust. If you have specific questions about your account, please contact: ITsecurity@peroxychem.com.

Best regards,



Thomas F. Ball
Vice President and General Manager, PeroxyChem

PeroxyChem is a company of Evonik Industries AG.